



Glebe Junior School

Extended Services Debt Policy

Version	Date	Approved by	Minute Number
1.0	2 May 2023	RMC	RMC05/05/23
1.1	18 March 2024	RMC	RMC07/03/24
1.2	17 March 2025	RMC	RMC07/03/25

Review Period: Annual

Background

Glebe Junior School's Extended Services Policy has been adopted to ensure a consistent and fair approach to debt incurred by parents/carers whose children attend Extended Services provision. The Local Authority is not accountable for the administration of Extended Services, therefore the responsibility falls on the school to pursue instances of non-payment. As a result the school budget will have to directly fund any outstanding debts that cannot be recovered thereby directly affecting the amount of money that is available to provide education to all pupils.

Provision of Extended Services

The Extended Services provision is no different to any other business in that it has to be paid for by someone. This provision is available to children, but at a cost to the parent/carer.

Cost of Extended Services

This provision, is available to children who attend Glebe at a cost of £3.50 per session. These costs **must** be paid for in advance. Any revision to the Extended Services prices will be notified to parents/carers the term prior to the new charge taking effect.

Booking and Payment for Extended Services

Sessions should be booked and payment made to school using the secure, online payment service School Money. All sessions need to be booked and paid for by the end of the Thursday of the previous week to ensure the correct staff to child ratio. After that sessions can only be booked by contacting the school office.

Management of Extended Services

To ensure that the School's budget is not adversely affected by the cost of providing Extended Services, the Governors consider the fairest system to all families is to pursue a 'Zero Tolerance' approach. Although, this may seem harsh to some parents it is important that the Extended Services provision does not run at a loss, otherwise the school budget will be affected, and to the detriment of all our pupils.

When payment has not been received for the forthcoming week's provision, the school may provide the service where it is felt that this is a temporary situation e.g. temporary hardship etc. however, details should be recorded in writing and a record maintained and monitored.

If a child has Extended Services provision which has not been paid for, a letter/App message detailing how much is owed will be sent to the parent/carer requesting payment directly to the school within 7 days. Prompt action will be taken to address any debt issue at an early stage in order to prevent arrears amassing.

Where a child continues to require this provision, the School must establish if the parent/carer is experiencing hardship which affects their ability to pay. Under these circumstances the parent/carer should be invited to speak confidentially to the Headteacher.

When the debt exceeds £17.50 for a *child or family*, or the debt has been outstanding for more than a week and App messages have already been sent, a formal letter will be sent to the parent/carer informing them of their required actions.

If the debt exceeds £30 for a family and/or action proves unsuccessful in securing Extended Services money arrears, the School will write to the parent/carer, explaining that the School is not obliged to provide Extended Services provision where advance payment is not forthcoming.

Monitoring and Recovery of Extended Services Debts

At each meeting of the RMC Committee, the Governors will be provided with details of any outstanding Extended Services debt. The current/profiled position with regard to the overall profit or loss of the provision will be reported to the Governors termly. If the provision is running at a loss, the Governors will decide on the existence of the provision in school **and discuss current charges**. The aim of this policy is to minimise the opportunity for debt balances to build up and incurring costly referral to the School's solicitors. The School does, however, reserve the right to begin legal proceedings to recover outstanding Extended Services debts and inform the Local Authority, Legal Services.

Where full or part payment for Extended Services is to be made via voucher scheme, regular reconciliations should be performed to ensure all monies due is received from the voucher company to avoid the commencement of action with the parent should there be a delay in payment from the company.

All write-offs of outstanding debt must be approved by the RMC Committee following submission of details of the debt by the Headteacher together with reasons for no further action being taken.

Example – Letter 1

Parent or carer of (Pupil Name)
(Address Line 1)
(Address Line 2)
(Address Line 3)
(Post Code)

Date: XX/XX/XX

Dear xxx

Extended Services provided to (Pupil Name)

According to the School's financial records you have not paid Extended Services money for your child (pupil name). As at xx/xx/xx your account is showing a debt of £xx.

In order that there is no detriment to the school's budget, please clear your child's debt by making arrangements for the outstanding Extended Services debt to be paid immediately. Once you have cleared the current debt I should be grateful if you could ensure that you keep your account in credit. The current cost of this provision is xx per hour/week.

If you have any queries regarding these arrears or wish to discuss the matter further please do not hesitate to contact the school office.

Yours sincerely

Head Teacher

Example – Letter 2

Parent or carer of (Pupil Name)
(Address Line 1)
(Address Line 2)
(Address Line 3)
(Post Code)

Date: XX/XX/XX

Dear xxx

Extended Services provided to (Pupil Name)

I am writing regarding the current level of outstanding Extended Services debt that is showing on your account. Despite previous correspondences and messages the debt for your child xx is still outstanding. The School's records show that as at xx/xx/xx your account is £x in debt. The current cost of Extended Services provision is £x per session.

I would ask that you please make arrangements to clear this debt immediately and take steps to ensure your account is kept in credit in the future.

As the School's budget will have to fund any overall debt incurred through Extended Services provision, it is essential that all payments are up to date so that the quality of the service provided to all pupils is maintained. Unfortunately, if the debt is not cleared by xxxxx the Extended Services provision will no longer be provided to your child. The School reserves the right to begin legal proceedings to recover the outstanding debt and to inform the Local Authority.

If you have any queries regarding these arrears, please contact the school office immediately so that this matter can be resolved.

Yours sincerely

Head Teacher